

Capna Warranty Disclaimer: Updated 05/01/2019



Thank you for your purchase of Capna Systems products.

This Limited Warranty applies to physical machines purchased from Capna Systems.

What does this limited warranty cover?

This Limited Warranty covers any defect in material or workmanship under normal use during the Warranty period.

During the Warranty Period, Capna Systems will repair, at no charge, products or parts of a products that proves defective because of improper material or workmanship, under normal use and maintenance.

What will we do to correct problems?

- Step 1: Replacement parts – Capna will ship NEXT AIR
- Step 2: In depth over the phone service call (video conference preferred, Facetime)
- Step 3: If the replacement part did not correct the initial problem, CAPNA will schedule an ONSITE repair.

How long does the coverage last?

The Warranty Period for all CAPNA Machines is 12 months from the date of shipment.

A replacement part assumes the remaining warranty of the original machines or 60 days from the date of replacement or repair, whichever is longer.

What does this limited warranty not cover?

This Limited Warranty does not cover any problem that is caused by:

- Condition, malfunctions or damage not resulting from defects in material or workmanship.

What do you have to do?

To obtain warranty service, you must first contact us to determine the problem and the most appropriate solution for you.

Machine Warranty Details by Machine:

Ethos:

- Complete machine 1 year
- Freezer body 2 years (after the CAPNA 1 year warranty, need to contact Thermal Fisher)
- Freezer compressor 5 years (after the CAPNA 1 year warranty, need to contact Thermal Fisher)
- Vacuum pump 1 year

Ares:

- Complete machine 1 year
- Sussman Steam Gen boiler 1 year
- Sussman Steam tank 5 years (after the CAPNA 1 year warranty, need to contact Sussman)
- Vacuum pump 1 year
- Option: Huber CS100 Air Cooled 3 year with completed registration with HUBER

Atles:

- Complete machine 1 year
- Mydax Chiller 1 year (Extended warranty is available through Mydax)
- Option: Huber 905 Air Cooled - 3 year with completed registration with HUBER

Ceres:

- Complete machine 1 year
- Lenze controller VFD 2 years years (after the CAPNA 1 year warranty, need to contact Lenze)